

Frazer Warranty and Service Provisions

1.0 WARRANTIES: Frazer, Ltd. warrants that the Goods (1) have no history of material failure or malfunction, (2) are furnished in strict accordance with any drawings, designs or other requirements (including performance specifications) approved by the customer, and good industry practices, (3) are new and un-repaired except as approved by the customer for a remount.

Frazer, Ltd. warrants a new module against failure or malfunction due to design, construction, or installation errors, defective workmanship, and missing or incorrect parts for the life of the module, as long as it is in the possession of and not repaired or modified by or on behalf of the original owner.

Frazer, Ltd. warrants a remount module against failure or malfunction due to design, construction, or installation errors, defective workmanship, and missing or incorrect parts for 2 years, as long as it is in the possession of and not repaired or modified by or on behalf of the original owner.

Frazer, Ltd. warrants components and equipment furnished by others and installed on the module for the period designated by the component or equipment manufacturer provided the components and equipment and any related installation mounts are not repaired or modified by or on behalf of the original owner.

Frazer, Ltd. warrants the electrical system wiring against defects, shorts, and malfunctions for 5 years as long as it is in possession of and not repaired or modified by or on behalf of the original owner. This warranty specifically excludes electrical system components beyond one year unless a longer warranty is provided by the component manufacturer. Bulbs, fixtures, switches, relays, all truck related electrical systems, generator set, and other components are not covered beyond the warranty provided by the original equipment manufacturer. This warranty does not cover abuse, neglect, accident damage, normal adjustments, tampering, modifications, and unauthorized hook-ups for radios and various charging equipment.

If a Frazer module is repaired, remounted, or modified by any third party not authorized by Frazer, the warranties mentioned above shall be considered void and non-binding. Frazer, Ltd. shall be notified in the event that a module is going to be repaired, remounted, or modified by any third party.

The following parts carry manufacturer’s warranties, all of which begin from their in-service date with the end user, except as designated below:

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| ● Truck Chassis | Original Equipment Manufacturer Warranty |
| ● Mobile Electric Power Solutions (MEPS) | 1 year |
| ● Cummins Onan generator | 2 years or 2,000 hours |
| ● Harrison Hydra-Gen hPower systems | 1 year |
| ● AAP-Dometic air conditioner/heater | 4 years parts & labor |
| ● Federal Signal LEDs | 5 years limited warranty |
| ● Whelen LEDs and Sirens | 5 years limited warranty |
| ● Whelen M Series | Limited lifetime manufactured on/after Jan 1, 2021 |
| ● SSCOR mounted suction | 1 year |
| ● Lambda power supply | Limited lifetime |
| ● Progressive Dynamics battery charger | 1 year |
| ● Module paint, Striping & Lettering | 5 years |
| ● LiquidSpring | |
| ○ Main Structural Components | 60 Months or 100K miles |
| ■ Frame brackets, control arms, axle clamp components, and secondary volumes. | |
| ■ Control arm bushings and struts seals are excluded. | |
| ○ Other Components | 36 Months or 50K miles |
| ■ All power module components, electrical components, wire harnesses, valves, hydraulic lines, and wear items such as bushings and stut seals. | |

- 2.0 DISCLAIMER OF WARRANTIES:** Frazer, Ltd. specifically disclaims any warranty of merchantability or fitness for a particular purpose. There are no warranties that extend beyond the description in this document.
- 3.0 PERFORMANCE BOND CLAUSE:** Frazer, Ltd. specifically limits any warranty claims to one year with relation to any Performance Bond. All warranties will be bonded for only one (1) year from date of acceptance. Warranties extending longer than one (1) year will not be bonded past (1) year of date of acceptance.